**Create Claim Insurance Company and TPA Company Fields Explanations**

Data is provided below and examples are provided after the data.

Note: WHEN USING THE CREATE CLAIM FORM, CLAIMS FLOW SOLUTIONS SITE WILL NEVER CREATE NEW USERS OR COMPANIES FROM THIS FORM TO HAVE LOGINS OR ANYTHING OTHER THAN JUST **TEXT DATA**!

1. Insurance Company Users
   1. Create Claim Form
      1. Insurance Company Fields
         1. Show only their ins co information
      2. TPA Company Fields
         1. Show only “Add New” at first then after the user has setup Information in the fields then show the list that the insurance company users have setup in that form
         2. This data base will be just data, no users or actual companies will be created. The database will be listed in just this form and saved to the claim
2. TPA Company Users
   1. Create Claim Form
      1. Insurance Company Fields
         1. Show only “Add New” at first then after the user has setup Information in the fields then show the list that the TPA company users have setup in that form
         2. This data base will be just data, no users or actual companies will be created. The database will be listed in just this form and saved to the claim
      2. TPA Company Fields
         1. Show only their TPA company information
3. Appraisal Company Users
   1. Create Claim Form
      1. Insurance Company Fields
         1. Show only “Add New” at first then after the user has setup Information in the fields then show the list that the appraisal company users have setup in that form
         2. This data base will be just data, no users or actual companies will be created. The database will be listed in just this form and saved to the claim
      2. TPA Company Fields
         1. Show only “Add New” at first then after the user has setup Information in the fields then show the list that the appraisal company users have setup in that form
         2. This data base will be just data, no users or actual companies will be created. The database will be listed in just this form and saved to the claim
4. Body Shop Company Users
   1. Create Claim(Create File) Form
      1. Insurance Company Fields
         1. Show only “Add New” at first then after the user has setup Information in the fields then show the list that the body shop company users have setup in that form
         2. This data base will be just data, no users or actual companies will be created. The database will be listed in just this form and saved to the claim
      2. TPA Company Fields
         1. Show only “Add New” at first then after the user has setup Information in the fields then show the list that the body shop users have setup in that form
         2. This data base will be just data, no users or actual companies will be created. The database will be listed in just this form and saved to the claim
5. Claims Flow Solutions Users
   1. Create Claim(Create File) Form
      1. Insurance Company Fields
         1. Show all insurance companies that are registered (have company and users created) in claims flow
      2. TPA Company Fields
         1. Show all TPA companies that are registered (have company and users created) in claims flow

**Examples:**

1. Insurance Company
   1. Create Claim Form
      1. Insurance Company Field
         1. The field will auto populate the insurance company information of who is creating the claim and not be editable
      2. Insurance Company Branch Field
         1. The field will auto populate the insurance company branch information of who is creating the claim and not be editable
      3. Insurance Company Adjuster Field
         1. If the user is an Adjuster User
            1. The field will auto populate the adjusters information but the drop down will be selectable to select other adjusters names if needed
         2. If the user is someone other than an Adjuster creating the claim
            1. The field will show select and the user can select from the list of insurance company adjuster users in the system for this branch
      4. TPA Company Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the TPA Company Name in a field below it and it saves for the Insurance Company creating the new data for the form only (this does NOT create a new company in claims flow)
         3. Show Companies name that have been added by the user and/or their company
      5. TPA Company Branch Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the TPA Company Branch Name in a field below it and it saves for the Insurance Company creating the new data for the form only (this does NOT create a new company branch in claims flow)
         3. Show Companies branch names that have been added by the user and/or their company
      6. TPA Adjuster Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the TPA Adjuster name and information in fields below it and it saves for the Insurance Company creating the new data for the form only (this does NOT create a new company branch in claims flow)
         3. Shows the Companies branch’s adjusters names and information that has been added by the Insurance user and/or their Insurance company
2. TPA Company
   1. Create Claim Form
      1. Insurance Company Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the Insurance Company Name in a field below it and it saves for the TPA Company creating the new data for the form only (this does NOT create a new company in claims flow)
         3. Show Companies name that have been added by the user and/or their company
      2. Insurance Company Branch Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the Insurance Company Branch Name in a field below it and it saves for the TPA Company creating the new data for the form only (this does NOT create a new company branch in claims flow)
         3. Show Companies branch names that have been added by the user and/or their company
      3. Insurance Company Adjuster Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the Insurance Adjuster name and information in fields below it and it saves for the Insurance Company creating the new data for the form only (this does NOT create a new company branch in claims flow)
         3. Shows the Companies branch’s adjusters names and information that has been added by the Insurance user and/or their TPA company
      4. TPA Company Field
         1. The field will auto populate the TPA company information of who is creating the claim and not be editable
      5. TPA Branch Field
         1. The field will auto populate the TPA company branch information of who is creating the claim and not be editable
      6. TPA Adjuster Field
         1. If the user is an TPA Adjuster User
            1. The field will auto populate the adjusters information but the drop down will be selectable to select other adjusters names if needed
         2. If the user is someone other than an Adjuster creating the claim
            1. The field will show select and the user can select from the list of TPA company adjuster users in the system for this branch
3. Appraisal Company
   1. Create Claim Form
      1. Insurance Company Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the Insurance Company Name in a field below it and it saves for the Appraisal Company creating the new data for the form only (this does NOT create a new company in claims flow)
         3. Show Companies name that have been added by the user and/or their company
      2. Insurance Company Branch Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the Insurance Company Branch Name in a field below it and it saves for the Appraisal Company creating the new data for the form only (this does NOT create a new company branch in claims flow)
         3. Show Companies branch names that have been added by the user and/or their company
      3. Insurance Company Adjuster Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the Insurance Adjuster name and information in fields below it and it saves for the Appraisal Company creating the new data for the form only (this does NOT create a new company branch in claims flow)
         3. Shows the Companies branch’s adjusters names and information that has been added by the Appraisal user and/or their appraisal company
      4. TPA Company Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the TPA Company Name in a field below it and it saves for the Appraisal Company creating the new data for the form only (this does NOT create a new company in claims flow)
         3. Show Companies name that have been added by the user and/or their company
      5. TPA Company Branch Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the TPA Company Branch Name in a field below it and it saves for the Appraisal Company creating the new data for the form only (this does NOT create a new company branch in claims flow)
         3. Show Companies branch names that have been added by the user and/or their company
      6. TPA Company Adjuster Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the TPA Adjuster name and information in fields below it and it saves for the Appraisal Company creating the new data for the form only (this does NOT create a new company branch in claims flow)
         3. Shows the Companies branch’s adjusters names and information that has been added by the Appraisal user and/or their Appraisal company
4. Body Shop Company
   1. Create Claim Form
      1. Insurance Company Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the Insurance Company Name in a field below it and it saves for the Body Shop Company creating the new data for the form only (this does NOT create a new company in claims flow)
         3. Show Companies name that have been added by the user and/or their company
      2. Insurance Company Branch Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the Insurance Company Branch Name in a field below it and it saves for the Body Shop Company creating the new data for the form only (this does NOT create a new company branch in claims flow)
         3. Show Companies branch names that have been added by the user and/or their company
      3. Insurance Company Adjuster Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the Insurance Adjuster name and information in fields below it and it saves for the Body Shop Company creating the new data for the form only (this does NOT create a new company branch in claims flow)
         3. Shows the Companies branch’s adjusters names and information that has been added by the Body Shop user and/or their Body Shop company
      4. TPA Company Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the TPA Company Name in a field below it and it saves for the Body Shop Company creating the new data for the form only (this does NOT create a new company in claims flow)
         3. Show Companies name that have been added by the user and/or their company
      5. TPA Company Branch Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the TPA Company Branch Name in a field below it and it saves for the Body Shop Company creating the new data for the form only (this does NOT create a new company branch in claims flow)
         3. Show Companies branch names that have been added by the user and/or their company
      6. TPA Company Adjuster Field
         1. Show Select as the default selection
         2. Allow a selection named Add New
            1. If add new is clicked then allow the user to type in the TPA Adjuster name and information in fields below it and it saves for the Body Shop Company creating the new data for the form only (this does NOT create a new company branch in claims flow)
         3. Shows the Companies branch’s adjusters names and information that has been added by the Body Shop user and/or their Body Shop company
5. Claims Flow Solutions Users
   1. Create Claim Form
      1. Insurance Company Field
         1. Show all insurance companies that are registered (have company and users created) in claims flow
      2. Insurance Company Branch Field
         1. Show all insurance company’s branches that are registered (have company and users created) in claims flow that are attached to the company selected
      3. Insurance Company Adjuster Field
         1. Show all insurance company’s branches ADJUSTERs that are registered (have company and users created) in claims flow that are attached to the company branch selected
      4. TPA Company Field
         1. Show all insurance companies that are registered (have company and users created) in claims flow
      5. TPA Company Branch Field
         1. Show all insurance company’s branches that are registered (have company and users created) in claims flow that are attached to the company selected
      6. TPA Company Adjuster Field
         1. Show all insurance company’s branches ADJUSTERs that are registered (have company and users created) in claims flow that are attached to the company branch selected

ADDITIONAL EXAMPLE TYPES:

Appraisal Company Input:

1. An appraisal company receives a fax with claim information on it (paper copy)
2. The appraisal company copies that information to the create claim form in order to have a digital copy
3. The appraisal company types the insurance company and tpa company information into the form and saves it so they can use it the next time they get a paper claim
4. The appraisal company gets another faxed paper claim and goes to create claim and selects the previously typed field to select the insurance company information and tpa information

Insurance Company Input:

1. The insurance company types into the form the new claim information they have gathered via the phone call they had with the owner of the car
2. The insurance company sees their insurance company information in the form and either leaves the adjuster information the default selected or they change to the adjuster who will handle the claim
3. The insurance company types the tpa company information into the form and saves it so they can use it the next time they type up a claim
4. The insurance company types up another claim and goes to create claim and selects the previously typed field to select the tpa company information

Are these enough examples????